Chord Poly Wireless Streamer

Firmware Updates

The latest Poly firmware version is 1.0.26. You can confirm the firmware version of your Poly by navigating to Access Point Mode and scrolling to the bottom of the page. Or with the addition od GoFigure app it can be found there.

To Install Latest Firmware:
- Do not try to use Poly during the Firmware update process, (firmware updating is indicated by P.status LED cycling through all colors.) This may result in Poly becoming frozen or stuck. If this happens the P.status LED will turn white without being plugged into usb power. If this happens let Poly's battery completely drain indicated by P.status LED no longer illuminated. Recharge Poly and try again.
- Leave Poly connected to a WiFi network with internet access for 20 minutes.
- Switch off and wait for P status light to go out then switch Poly back on.
- Wait another 20 minutes.
- Switch Poly off, wait for about 30 seconds, and then switch it back on again.
- Software update should now be complete.

1.0.10 (released 22nd December 2017) update includes:
- Updates and improvements to the way that Poly handles and serves Cover Art.
- m4A playback via MPD has been added
- The DLNA/MPD database creation has been reformulated for stability.
- Indication to when Poly is performing an over-the-air, database, or Cover Art update. Now Poly's P-status LED will cycle through Red, Green and Blue until the task has been completed.
- Improvements to the charge status indicator. When Poly is charging a white LED will be shown, when charging is complete a blue LED will be shown. Please note that it can take up to 45mins for Poly to indicate a full battery if connected to a charger when full.

1.06 update includes:
- Wi-Fi MAC and Bluetooth MAC address visibility on the Access Point page
- Access Point Wi-Fi Manage Connections page, delete networks resolved, plus Access Point special character handling for Wi-Fi SSID and password added
- DLNA FLAC file gapless playback
- Restart of services when joining a new network
- SSID 32 characters and password 63 characters max
- Router DLNA services visibility
- AirPlay updates

1.06 updates (continued):

- SD card database management improvements: If the SD card has space for database then the database will be stored on the SD. Therefore, Poly will only index the SD once, if the content has not changed. If there is insufficient space on the SD card, then the database will be created each time Poly is switched on.

1.0.26 update includes:

- Security update which includes ability to set a Hotspot password
- Fix for Poly appearing multiple times in DLNA control point apps
- Bluetooth audio playing is indicated by P Status flashing Purple
- Config switch function has now changed to include different modes including factory reset.
- After Firmware Install
- Forget Poly as a Bluetooth Device on your iPhone, switch off Bluetooth to clear the cache then switch Bluetooth back on and re-pair.
- Please make sure you are not connected to or using Bluetooth audio at the same time as you run Gofigure. Gofigure needs the Bluetooth to connect
- You will need your Bluetooth PIN to connect. By default this is 0000. Once you have Gofigure running then you can change your PIN which we would recommend for maximum security.
- GoFigure Manual

2.0.0 update includes:

- Improved Wireless Connection - new Wi-Fi driver speeds up performance over 2.4GHz networks and provides further flexibility and compatibility with improved Bluetooth
- Now Roon Ready certified
- Dedicated DLNA - Tidal, Qubuz and Internet Radio support, DSD rendering update along with gapless playback support (where supported by the Client App)
- App support for Internet Radio favorite stations, Tidal and Qobuz credentials, and improved Wi-Fi and Hotspot switching functions
- Prompt for future firmware and app updates