Poly User Manual

Wireless streaming module

01 Getting to know Poly
Welcome to Poly, the wireless streaming module with SD card playback for Mojo. Please take a moment to familiarise yourself with your device.

02 Charging
Poly provides feedback via the P-status LED. Below you can discover the connection and charge status.

- Poly is in access point mode - connect to Poly’s unsecured Wi-Fi and enter your valid Wi-Fi network details to allow Poly to connect
- Poly is searching for a known Wi-Fi network
- Poly has successfully connected to a known network - battery status will now be shown*
- Poly has successfully read the inserted Micro SD card
- When Bluetooth input is operational, only charge status will be indicated window clear of obstacles.

03 Understanding Poly’s status
Before using Poly for the first time, we recommend that you fully charge your device for six hours.

04 Switching on Poly
Poly features an auto-on circuit that wakes the device upon connection to a switched on Mojo.

05 Connection priority
Poly prioritises Bluetooth connections over Wi-Fi for ‘on-the-go’ convenience. If a Wi-Fi connection is established you may interrupt this connection by selecting Poly as the output from your device. Poly will only be able to re-engage Wi-Fi connectivity once the Bluetooth connection is disconnected.

06 Configure using the GoFigure App
A free app to configure your Poly is available for iOS and Android devices. GoFigure allows you to configure your networks, charge playback modes, and more.

07 Configure via Wi-Fi (without the GoFigure app)
Wi-Fi is typically lossy & offers the best means of transmitting audio data. Use whenever possible.

08 Configuration/ Wi-Fi help
Poly communicates only via 2.4GHz networks and has a maximum range of 10m.

09 Locating router SSID and password
The SSID of your network is the name that your network broadcasts. You can usually find this and your password by looking at the bottom of your router.

10 Locating Apple iOS SSID and password
To view your SSID go to the Settings menu > General > About > Name - this is your SSID. To connect Poly to your iOS device, engage your personal hotspot and view password via: Settings > Personal Hotspot.

11 Locating Android SSID and password
To view your SSID, password and engage personal hotspot go to the Settings menu > Wireless & Networks > More > Tethering & Portable Hotspot.
**Bit-perfect playback**

Within access point mode, you can select bit-perfect playback. This disengages your device's wireless control volume control. To change, enter access point mode and engage or disengage 'Bit perfect playback' and then select 'Save'.

Poly’s broadcasted wireless name can be changed within access point mode at any moment in time.

**Poly not connecting to your iOS or Android device**

Following the network setup, if you are experiencing difficulties with Poly not connecting to your iOS or Android device navigate to your settings menu and locate the ‘Personal Hotspot’ or ‘Tethering’ window. Please leave this settings window open each time Poly attempts to connect - do not close until a successful connection is established.

**Hotspot mode**

Hotspot mode is a back-up feature if your Smartphone's network provider does not allow tethering the creation of a personal hotspot on your device. Hotspot mode allows Poly to create its own permanent unsecured Wi-Fi network to which your Smartphone/device can connect to, to initiate and control music playback.

As you will not have access to 3G/4G data services or the internet, Hotspot mode is not recommended if you are already able to create a personal hotspot on your device or can connect to an existing Wi-Fi network.

**Micro SD card playback**

By inserting a Micro SD card into Poly, you can use DLNA and MPD apps on your Wi-Fi-connected device to wirelessly playback audio through Mojo.

1. Firmly insert Micro SD card into Poly.
2. When Poly has successfully read the Micro SD card, the P-status will flash green three times.

**Micro SD card DLNA playback**

Micro SD card playback via DLNA has been covered in section 09. Please refer to this section to discover more.

1. Follow the set-up procedure for your chosen device to allow your device to become a DLNA server
2. Connect Poly to the same network as your DLNA server

**Switching Mojo off**

Periodically, Chord Electronics will issue new firmware to guarantee high performance and introduce new features.

Before searching for an update please ensure that your connected device has an active internet connection.

If Poly is currently in Hotspot mode downloading firmware will be unavailable.

**Troubleshooting**

Please make sure that within access point mode that ‘Other’ mode is selected and not ‘Roon’.

1. Open your application to view files and set the audio output to a networked device; Poly

**Tidal & Spotify integration**

Poly has full Tidal and Spotify integration meaning that when Poly is connected to your local network, or Smartphone’s network, Poly will be seen as an audio output and it will be selectable.

When using Tidal and Spotify integration please confirm that ‘Other’ network mode is selected.

Check the Poly website for when updates will be available.

**Helpful tips**

When switching between modes, for example from AirPlay to DLNA, please fully exit the playback app and allow ten seconds for the connection to disconnect.

Poly and Mojo will get warm during use, and particularly during charging. This is normal.

When Poly has entered manual configuration mode, i.e. access point mode, no Bluetooth audio functionality will be present.

On occasion it can take Poly up to 40 seconds to boot up and shutdown.

When setting up Poly you must assign the device a name, otherwise it may not be seen on your network.

Use the GoFigure app or web portal to check for updates often to secure new features and ensure best performance.

**Care instructions and warranty**

- Never allow Poly to come into contact with liquids
- Never spray cleaner onto Poly
- Never poke objects into the connectors or housing
- Only use a clean and soft cloth to clean Poly

Poly includes a comprehensive twelve month warranty. To activate this warranty please register your purchase via the Chord Electronics website chordmojo.com/register.

**Specifications**

- Play time: 9hrs (average)
- Charging: 2hrs 45mins (average)
- Wi-Fi: 2.4GHz only
- Bluetooth: 4.1
- PCM sample rates: 44.1kHz - 768kHz
- DSD via DoP: DSD512 - DSD128
- Storage: Micro SD (unlimited)
- Dimensions: 50mm x 62mm x 22mm

We are invested in keeping Poly up to date. Please refer to chordmojo.com or chordelectronics.co.uk for more information regarding updates and new features.

**Warranty**

Warranty

Poly supports Micro SD memory storage up to an unlimited maximum capacity.

To update Poly’s firmware via the GoFigure app: Navigate to the Settings menu and select Software update.

To update Poly’s firmware without the GoFigure app (via Wi-Fi): Enter access point mode, outlined within section 07 of this manual, and locate the update firmware link.

Please do not attempt to disconnect Poly from Mojo, press Poly’s ‘Config’ button, or initiate playback during the software update. Doing so could result in damage to your Poly.